



B20110720MV

ERP Consultant

Profile

This candidate has over 29 years of business experience, with 23 years specifically in systems implementation, including 19 years of Baan experience, starting with the Triton and Manman packages. He has a financial background, which ranges in varied positions, leading to controller and assistant to financial VP, with intensive manufacturing, distribution and service backgrounds in various industries. He had to assess the issues contributing to a stalled implementation, formulate a strategy to move the project forward, and implement the strategy to a successful go-live conclusion.

Academic Education

Accounting Certificate	École des hautes études commerciales	1989
College degree in Business Administration, Financial Option	Cégep de St-Laurent	1985

Professional Experience

Sabbatical year

December 2007 - December 2010

Home care for terminally ill father, afflicted with Alzheimer's and cancer until his passing.

Baan (Infor)

February 2002 - December 2007

Independent ERP Consultant

After 9/11, the candidate continued as an independent Baan consultant with various customers, mainly focusing on short term contracts and the Baan/ERP Finance, Manufacturing and Service modules.

- Correcting past implementations, resolved problems of a functional or technical nature;
- Adding a new module to an existing operation or simply solved hiccups in different implementations;
- Doing a presentation to possible new Baan customers.

Here are a few of the different projects he took part in:

Comau Pico, Detroit Michigan

Comau Pico was using small projects for its service based operations.

They were using project orders and sales orders. Using production orders stemming from items on a bill of material was not appropriate for this business model. Reporting information in a timely manner and in the format they required was difficult and time consuming. On the service requirement level, they were obligated to dispatch plant workers via Field Service, which was an added benefit to implementing the service module.

Task:

- Understanding their procedures and set up the Service module and Finance module to show them what they could benefit from using the service module.

[Solectron Raleigh](#), North Carolina

Solectron was a cellular phone service provider. They had different operation centers across the US, all of which were using different operations and modules for the same tasks. This was brought on by different requirements issued from the different services and contracts provided in each region.

They joined this projects to help them establish a streamline operation of the Service Module that would answer the requirement of all the regions and establish one modus of operations. They had specific needs for their service operations, as the operations of the service department were not typical. And they did not want to modify the standard Baan software.

[Vanenburg Business](#), Rolling Meadows, Illinois

June 1999 – September 2001

Vanenburg Baan Specialist

Joined Vanenburg Business system in June 1999, and has worked on various Baan projects for them, mainly in relationship to the financial module. But he has had to help on all Baan modules. The different projects and the details of my involvements are listed below.

Projects under Vanenburg:

[Adept](#), San Jose, California

He participated in the Adept project which was a multi-site Baan 4 and 5 implementation. He was involved in the project to test the new Baan 4 to 5-conversion tool, in conjunction with the Baan Europe and Baan America.

The conversion tool was an untested product, and to conduct a valid test they created a copy of their customer's actual database on a similar platform. He created a series of test scripts to simulate every business function related to their company. His involvement was mostly on the financial module functions, but he also had to be involved to test the Distribution module.

Tasks:

- Tests of the functions of the Baan conversion tool;
- Creation of a testing project plan and schedule for the tasks that needed to be accomplished;

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B20110720MV

2/9

- Work with technical support to create an environment that mirrored the customer's environment;
- Creation of test scripts to test all business functions and requirements, based on the customers' actual business functions;
- Various testing sessions, and re-execution of the conversions tool to test the functionality and the accuracy of the data conversion;
- Work with Baan support and Baan Engineering to review and resolve all functional and data conversion issues;
- Creation of a comprehensive manual on the conversion tool and its application

Crisplant, Baltimore Maryland

On this project he was involved to assess the issues contributing to their stalled implementation, mostly on the service module. He was also involved to formulate a strategy to move the project forward, and implement the strategy to a successful go-live conclusion. He had to re-evaluate their service strategies, and correct the flaws in their conception, and procedures, and retrain their responsible employees.

Tasks:

- Re-assess of the existing structure that was created for the service department implementation;
- Presentation and implementation of a new structure for the service business functions;
- Creation of test scripts to test all service business functions and requirements;
- Training and evaluation of service key users and secondary personnel;
- Re-evaluation of the financial implications, incurred by the structural changes;
- Training of key financial personnel on the service budgets, and cost accounting portion, and re-structure of the service package integration's to finance;
- Support of the Financial, Manufacturing and finance teams in finding solutions to existing problems;
- Assisting and supporting the various teams on their go live objectives;
- Detailed responsibilities including managing day-to-day activities, gathering requirements, data coding, writing/executing test scripts, and solving problems.

Lawson, Chicago, Illinois

He participated in a multi-site Baan 5.0c implementation for a large national distributor. He was involved in all phases of the implementation life cycle. The company's technical architecture includes an O/S 390 with a DB2 database. The implementation focused on streamlining financial processes and included the development and testing of numerous interfaces to existing legacy systems.

Tasks:

- Leading the Finance team in developing requirements and implementing Baan Accounts Payable module and interfaces to their Legacy Walker system;
- Detailed responsibilities including managing day-to-day activities, gathering requirements, data coding, writing/executing test scripts, and solving problems;
- Leading data conversion effort that included the development of data conversion rules, mapping documents, exchange scripts, and a legacy data clean-up strategy for converting existing vendors, customers and items;

- Preparation of multi-site recommendation to include future sites to be implemented and recent acquisition by this corporation.

Westaim

December 1999 – July 2000

Vanenburg – Baan Specialist for Saskatchewan, Alberta, Canada

He joined the Westaim project as a support for the Vanenburg team already in place. Westaim is a Global company that has varied enterprises, from Chemical, Aerospace to Coinage, that spans four (4) different continents, and encompasses 30 various companies. It was a multi site environment, started by implementing Baan IV, but changed to Baan ERP after my arrival.

Tasks:

- Analysis of Westaim business function and integration with Baan ERP to meet the client's goal and expectations;
- Training for all Finance and Service modules;
- Project leadership, consultant selection and supervision;
- System set-up, parameters and Master data for all finance modules, and integration to other Baan module;
- System testing, scenario development and execution;
- Creation and establishment of all finance procedures;
- Coordination with Baan's International Support Center for resolution of technical issues;
- Miscellaneous other tasks required for the successful implementation of Baan at client sites.

Konecrane

June 1999 – November 1999

Vanenburg – Baan Specialist in various locations

He joined the Konecrane project to help with the localization's of the project. Konecrane is a worldwide manufacturer of large industrial cranes, who also provide maintenance services. They have offices worldwide, and the candidate was assigned to this project due to his knowledge of Baan ERP finance and service.

Tasks:

- Analysis of Konecrane business function and integration with Baan ERP to meet the client's goal and expectations, for its Canadian Localization. Mainly in the financial and service areas;
- Training for all Finance and Service modules;
- System set-up, parameters and master data for all finance modules, and integration to other Baan module;
- System testing, scenario development and execution;
- Creation and establishment of all finance and service procedures;
- Coordination with Baan's International Support Center for resolution of technical issues;
- Miscellaneous other tasks required for the successful implementation of Baan at client sites.

Projects prior to Vanenburg:

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B20110720MV

4/9

Okuma America, Charlotte, NC
Independent Baan Consultant

November 1997 – March 1999

Prior to his arrival, Okuma had been struggling without much success for the past year and a half. They have now successfully gone live.

Tasks:

- Analysis of Okuma business function and integration with Baan to meet the client's goal and expectations;
- System set-up, parameters and master data for all finance modules, and integration to other Baan modules;
- System testing;
- Creation and establishment of all finance procedures;
- Creation of all training and user manuals;
- Creation of all financial statements;
- Training and rollout supervision and support;
- Coordination with Baan's International Support Center for resolution of technical issues;
- Miscellaneous other tasks required for the successful implementation of Baan at client sites.

Ready Bake, Mississauga, Ontario
Independent Baan Consultant

May 1997 – October 1997

He joined the Ready Bake Baan implementation team at the request of RSA due to his knowledge of Multi-Financial set-up. Ready Bake is in the food Industry which gave him a chance to get involved in the Baan Process Manufacturing. They have also gone live successfully.

Tasks:

- Analysis of Ready Bake business function and integration with Baan to meet the clients' goal and expectations;
- System set-up, parameters and master data for all finance modules, and integration to other Baan modules;
- Multi-Financial set-up;
- Training of the tools Key User on Financial and company set-up for Multi-Financial companies;
- Establishment of procedural and integration options;
- Creation of test scenarios and system testing;
- Creation and establishment of all finance procedures;
- Assisting in the creation of documentation and training manuals;
- Training and rollout supervision and support;
- Coordination with Baan's International Support Center for resolution of technical issues;
- Miscellaneous other tasks required for the successful implementation of Baan at client sites.

Uarco Inc., Barrington, Ill.
Independent Baan Consultant

March 1996 – April 1997

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B20110720MV

5/9

Uarco had been working on the manufacturing side of the implementation for a year. He was brought in to join the financial team, and to help review and set-up the integration between the different modules and finance.

Tasks:

- Financial integration and integration with other modules;
- Analysis and creation of all Transaction Types;
- Review and analysis of the existing Legacy system chart of accounts and creation of the “New” chart of accounts and associated Dimensions and Dimension ranges;
- Creation of all integration elements and options;
- Analysis and creation of Project Integration and Project Financial Transactions;
- Analysis, system set-up and review of Cost Accounting and Hours Accounting;
- Link between Manufacturing, Distribution and Finance;
- Overseeing and review of procedures established by Distribution and Manufacturing and implications to Finance;
- System testing;
- Assist in resolution of hardware and database problem, in the creation of scripts to enable the testing of different hardware platforms with various databases;
- Training and rollout supervision and support;
- Coordinate with BaaN’s International Support Center for resolution of technical issues;
- Miscellaneous other tasks required for the successful implementation of Baan at client sites.

[FriscoBay Canada](#), Ville St-Laurent, Quebec

August 1992 – February 1996

Baan Implementation Specialist

He was hired by FriscoBay Canada, specifically for the implementation of the Baan/Manmanx service module. After his first few months the scope of his involvement was increased to include Manufacturing and Distribution, and finally Finance and to serve as project leader.

Tasks:

- Analysis of the Service departments business functions;
- Re-engineering of the service department;
- Creations of analysis tools for the service department;
- Training of service department personnel;
- On Loan to the MIS department for the Implementation of Baan;
- Analysis of Manufacturing and Distribution business functions;
- During their analysis of their current business functions, they detected too many flaws in their current operating processes. To give them the time to do a proper re-engineering of all departments, they had to create an Order Entry system, which was tied in to their current software package. They created the new Order Entry system using the Baan functionality, by doing this they would save time in the training stage of the Baan/Manmanx implementation;
- Creation of Financial sub-system, to regulate Sales Price, and automate the cost mark up, and commission built up in the establishment of sales price, by product groups and customer groups tied in to the new Order Entry System;

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B20110720MV

6/9

- Creation of all training documentations and materials;
- Cross Canada roll out of new systems, offices located in Montreal, Toronto, Winnipeg, Calgary and Vancouver doing all training and support;
- Clean up of all warehousing procedures & functions, and establishment of new warehousing procedures & functions in preparation for Baan;
- Re-engineering of all Manufacturing, Distribution and Service procedures.

He was promoted to the Finance Department, as Controller/ assistant to the VP of Finance and Baan project leader.

- Flow charting and analysis of all Finance procedures;
- Creation of Baan Finance procedures;
- System set-up, all finance parameters & integration set-ups;
- Creation of all Financial Master Data, from the Chart of Accounts to the cost price components;
- Creation of two Finance companies, one for FriscoBay Canada and one for FriscoBay US. (centralized ACP, ACR and Purchasing);
- Review and system testing of all procedures and functionality's in Baan;
- Creation of training documentation and manuals for Finance;
- Training of finance personal;
- Review of Baan/Manmanx service module functionality;
- Review with Software programmers of required modifications of the Service module to meet the requirements FriscoBay;
- All testing of the modified Service module;
- All documentation and training manuals;
- System Roll out and training.

Friscobay US, New Jersey

- Review of US operation, procedures and business functions;
- Creations of new Baan business functions and processes;
- Creation of training documentation and manuals;
- Training of all US personnel;
- Roll out and support.

Technibilt, Newton, N.C.

August 1991 – May 1992

Implementation Specialist

Technibilt is a subsidiary of Cari-All Inc located in North Carolina. After successfully implementing the Profit Key software package for the Cari-All Company in Canada, he was asked to lead the implementation of the Manufacturing, Distribution and Cost Accounting portions of the package for their sister company, Technibilt. After completing the assignment he returned to Cari-All inc.

Tasks:

- Project Leader for the Implementation of the Profit Key Package;

- Analysis and reengineering of Manufacturing, Distribution and Cost Accounting Business functions;
- Set up of all parameters;
- Creation of all procedures;
- System testing;
- Creation of all training and support documentation;
- Training of all personnel;
- Training and rollout supervision and support;
- Support for Finance.

Les Produits Cari-All, Montreal, Quebec

February 1989 – October 1992

Production Coordinator

He was hired by Cari-All specifically for the implementation of the Profit Key Software package as an implementation specialist. Since the production manager who hired him let go a month after he started, he had to get involved in the running of the day-to-day operation and assume the title and functions of Production Coordinator.

Tasks:

- Implementation of the Profit Key Package;
- Creation of a transition plan for the implementation of the Profit Key Package;
- Coordination of transition from a manual production scheduling to a computerized system;
- Analysis and flow charting of the plant and production processes, and creation of the necessary database;
- Re-organization of the production department;
- All set-ups and parameters setting;
- Creation of all production routings;
- Creation of all training material and documentations;
- System Testing;
- Training and rollout supervision and support;
- Support for Finance;
- All cost Accounting set-up and analysis;
- Production Co-ordination and production scheduling;
- Master Scheduler.

Vicply Inc., Montreal, Quebec

November 1985 – December 1988

Promoted to Production Coordinator

He was asked to assume the functions of Production Coordinator, due to the knowledge he had acquired from the production processes.

Tasks:

- Coordination of the production of the melamine department;
- Production scheduling for the melamine and cut-to-size departments;

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B20110720MV

8/9

- All purchasing for the Melamine production;
- Implementation of systems permitting the forecast needs in raw materials;
- Implementation of internal controls for production efficiency;
- Implementation of Vicply's first computerized production system;
- Increased production levels and efficiency;
- Reduced inventory levels;
- PR for Us customer.

Vicply Inc., Montreal, Quebec

June 1985 – November 1985

Assistant to the Controller

He was promoted to the Finance Department.

- Accounts Payable;
- Sales analysis and sales rep. Performances;
- Cost accounting;
- Implementation of a cost accounting system.

Vicply Inc., Montreal, Quebec

May 1983 – June 1985

Customer Service

Tasks:

- Implementation of a control system and procedures for the Customer Service Department;
- Implementation of a control system for stock movement, and stock levels;
- Implementation of a follow-up system for production orders;
- Coordination between the production and sales departments;
- Customer orders;
- Warehousing supervision and stock level maintenance;
- Replenishment controls.

Written and Spoken Languages

French : fluent.

English : fluent.